



Mail Order Pharmacy

Our Goal is Your Health!

Your health is important to us! We are here to make sure you stay healthy and to manage your prescriptions in a fast, easy and convenient way that will help you save time and money.

At **miRx**, we are a team of dedicated healthcare professionals who are working hard to ensure your prescription benefits are working for you!

Our goal is to help you understand what medications you are taking and to help you keep on the road to a healthier you. We also want to help lower your costs on your prescription medications.

miRx Mail Order Pharmacy

miRx Mail Order Pharmacy is a fast, inexpensive and convenient way to have your maintenance medications delivered to your home. A maintenance medication is one that is used to treat a long-term or chronic condition such as asthma, arthritis, diabetes, high cholesterol or high blood pressure. Every prescription is evaluated and filled by a highly-trained, caring pharmacist.

Enrollment

- You must fill out a **miRx** patient profile if you have not already done so.
- This form can be obtained online at www.ebms.com (if not in your packet) and can be submitted via mail or fax.
- Prescriptions can be directly faxed from your doctor's office, to **miRx** or, a **miRx** pharmacist can transfer refills from your existing pharmacy. See enrollment form for additional details.



What is Covered?

The program covers any prescription medication (up to 90 days) that is covered by your employer's benefit plan. Please refer to your plan document for specific drug inclusions and exclusions. Due to specific licensing and special handling requirements, some prescriptions will not be available through **miRx** Pharmacy.

First Fills

- For all maintenance medications, you will need to ask your doctor for two prescriptions:
 1. A 90-day extended supply (including refills) that will be submitted to **miRx**; and,
 2. A short-term supply (14 - 30 day) to be filled at your local pharmacy to ensure you have an adequate supply while your order is being processed at the miRx Pharmacy.
- **miRx cannot fill or ship any prescriptions without the completed enrollment form and payment. An incomplete form and/or lack of payment will delay your order.**

Ordering Refills

- **PHONE** - Call us and order your refill through our automated refill system at 866.894.1496.
- **MAIL** - Simply complete the refill order form and mail in the envelope provided.
- **ONLINE** - Log into your miBenefits account on the EBMS website at www.ebms.com. If you do not have a miBenefits account, simply go to www.ebms.com, click on New User sign-up link, and complete the short registration form. *Please be aware that a form of payment needs to be on file at the pharmacy to utilize this option.*

Payment Options

miRx Pharmacy currently accepts checks, money orders, and the following credit cards: Visa, MasterCard, Discover or American Express.

Frequently Asked Questions

Q. What if I am going on vacation or at a temporary address?

A. Prescriptions can be delivered to any alternate address (home or office), just fill out the temporary address form or call our dedicated miRx pharmacy staff.

Q. What if I need my prescriptions delivered sooner?

A. Prescriptions can be sent overnight or second-day business for an additional fee noted on your enrollment form.

Q. May I still get easy open caps on my prescription bottles like I do at my current pharmacy?

A. Yes, just call us and we will be happy to assist you! Or, you can mark the easy open option on your enrollment form.

QUESTIONS

To place an order or check on the status of an order, call the **miRx** Pharmacy at 866.894.1496.

Why Choose miRx?

- Enrollment is free and easy.
- Average processing and delivery time is 5-8 days.
- 30- or 90-day supply available to suit your needs.
- Exceptional customer service and counseling options available.
- Cost savings to you and your family, as well as an overall savings for your group plan.
- Convenience of prescription delivery at no additional cost to you.
- Direct communication between **miRx** Pharmacy and your doctor.



PO Box 21669 • Billings, MT 59104
P 406.869.6551 T 866.894.1496 F 406.869.6552
miRx@ebms.com • www.ebms.com